

ELDERLY AND DISABLED TRANSIT ADVISORY COMMITTEE (EDTAC)

Committee Meeting Minutes
Via Teleconference
Wednesday, March 10, 2021
1:00 - 3:00pm

The Elderly and Disable Transit Advisory Committee (EDTAC) met Wednesday, March 10, 2021 at 1:00pm via conference call.

In attendance:

EDTAC MEMBERS:

Blake Roberts, Chair
Jim Shiber
Catrina Gosine
Ken Moore
Kathleen McCool
Cindy Garcia

DTC Representatives:

Lori Yeager, Paratransit Support Services Manager
Sara Fuller, Marketing
Belinda Strickland, Civil Rights Specialist
Kathy Maguire, Contract Specialist
Rhonda Perry, Sr. Financial Support Manager
Steve Ottinger, Planning
Margaret Webb, Paratransit Director
Paul Kulesza, Fixed Route Director
Phyllis Morris, Customer Service Specialist
Cean Carter, Eligibility Supervisor
Shannon Lugo, Civil Rights Specialist

Guest:

None

Members Absent:

Melissa Martin
Bruce Fisher

Call to Order

Blake Roberts, Chair, called meeting to order and the January 13, 2021 meeting minutes were approved.

Round Table Introductions

COVID-19 Update- Margaret Webb, Paratransit Director

Dover Downs will be hosting an event and will be allowing DART's Paratransit and Fixed Route operators to get vaccinated. In New Castle County 30 operators signed up and so far, 30 operators have received the first and or second vaccine. Operators are not being mandated to get vaccinated. In Sussex County DART was approached by Health and Social Services (Corey Nourie) to start a service allowing nurses to be transported on DART vans to administer the COVID vaccine to paratransit customers

65 years and older. Reservationist are contacting customers and so far, 21 individuals have signed up. Once Sussex County is complete the services will move to Kent and New Castle Counties. Over 600 customers have been contacted and the nurses will vaccinate anyone in the household 65 years or older.

I-95 Phase 1 Project- Steve Ottinger, Planner

Information regarding the I-95 project is on the DeIDOT website. North bound traffic is going down South bound lane. They will soon start to close off ramps and fixed route is trying as much as possible to stay away from 95. There is a travel lane to assist fixed route buses to get into the city. I-95 is a 2-year project. Per Margaret Webb, Paratransit Director paratransit is not being impacted since operators can take alternate routes. There is currently a plan to put a system in place like an (I-pad) that will alert the operator regarding traffic delays and alternate routes to take.

On Time Performance- Margaret Webb, Paratransit Director

November 2020

NCC- 17,527- 94% on time KC- 7,968- 96% on time SC- 7,579- 94%

December 2020

NCC- 17,541- 94% on time KC- 7,968- 95% on time SC- 7,537- 93% on time

January 2021

NCC- 17,848- 96.3% on time KC- 7,532- 95.4% on time SC- 7,297- 92.5% on time

February 2021

NCC- 16,371- 94.5% on time KC- 7,361- 94.6% on time SC- 7,444-93.1% on time

January and February 2021 numbers were impacted by weather

On Time Performance- Paul Kulesza, Fixed Route Director

(Data forwarded to members)

The combined on-time performance average for **February 2021 FY 2021 was 79%**

New Castle County Fixed Route was **76%**

New Castle County Contract Services was **90%**

Kent County Fixed Route was **85%**

Sussex County Contract Services was **73%**

Septa **63%**

Resorts was **87%**

Due to the I-95 Rehabilitation Construction project Routes 10 and 34 will be combined into a new Route 10. Routes 10, 35 and 52 will travel via King St. Routes 12 and 25 will be combined into a new Route 25. Routes have been rerouted to Routes 13 and 495. New routes started February 15, 2021 and the overall On Time Performance is 77%. Kent County Fixed Route had a few time changes and is at 85%. Only transporting about 20 riders. Ridership is down about 40%

Updates from DTC:

- **Sara Fuller, Marketing**

Prepay for trips is in the testing stage. This will allow customers to contact Reservations to place a deposit on their account. Marketing will send information to the committee to get their input. If anyone from the committee would like to volunteer to help test, they can contact the Reservation department.

Open Forum

Adjourn

Next meeting Scheduled for May 12, 2021